

# ReviewCaddy Extension for Magento 2.X

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## Introduction to ReviewCaddy app

The [ReviewCaddy](#) app is a SaaS-based review and rating management app that helps you to manage the reviews and ratings of the customers and display on the digital store in a rich and interactive way. It also reminds buyers to post the review on their purchased item that encourages them to share their experience in the store.

The ReviewCaddy extension for Magento is developed to integrate the [ReviewCaddy](#) app with the Magento store. This extension makes it easy for Magento developers to integrate the ReviewCaddy app by entering the API credentials without any additional coding and also saves time for the ReviewCaddy app implementation.

## How it Works

After signing up to the ReviewCaddy app, it is necessary to install the ReviewCaddy extension in the Magento store and add the following API credentials on the Magento dashboard:

- Site ID
- Seller ID
- API key

You can get these API credentials from the ReviewCaddy dashboard.

**ReviewCaddy extension also provides following configurations on the Settings page:**

- **Display Reviews per Page:** This section is used to configure the number of reviews to display per page. Based on the selection the reviews displays on a page in the review widget on the product detail page of the store.
- **Order Status:** The ReviewCaddy extension has the option to select the Order status (Pending/Complete) and based on the selection of the status, the orders are fetched to the ReviewCaddy dashboard.

## How to Use

**Integrating ReviewCaddy app with Magento Extension:**

1. Go to the [ReviewCaddy](#) site and subscribe to any from the given plans.
2. Login to the [ReviewCaddy](#) dashboard.
3. Go to [API Configuration](#) page and copy the API credential.
4. Login to the Magento Dashboard.
5. Go to Store > Configuration > ReviewCaddy Settings.
6. Update the credential copied from the ReviewCaddy [API Configuration](#) page and Click 'Save Config'.

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When the ReviewCaddy app successfully integrates with the Magento store, it enables the following processes:

- Retrieves the product information of the Magento store to the ReviewCaddy dashboard.
- Retrieves the orders with selected status (Pending/Completed) to send the review reminder emails to buyers.
- Displays Review widget on the Product detail page of the Magento store and the Average Rating widget with the item image on the Catalog page.
- Displays all submitted reviews on the ReviewCaddy dashboard for moderation and all approved reviews on the Magento dashboard.